INK'D greetings

INK'D KIOSK
MANUAL

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INK'D

CONTACTS

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KIOSK
TYPES

1 **SINGLE**

2 **ENDCAP**

3 **MULTI-SIDED**

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KIOSK
SPECS

Kiosk Type	Outlet Needs	Space Needs
Single Sided	Standard Outlet 120V	2.7 FT x 2.6 FT = 7 SQFT
End Cap/Multi-sided		3.9 FT x 3.4 FT = 13.3 SQFT

Kiosk Type	Power Draw	Power Draw when Printing (This is only 0.01% of the time)
Single Sided	174.7 Watts	814 Watts
End Cap/Multi-sided	324.7 Watts	1016.5 Watts

Please note: If the outlet is further than 2-3ft away extension cords will be needed.

DO NOT plug the printer's cord into the Kiosk's internal power strip; this will risk power overload, causing issues with your kiosk.

ONE FOR THE KIOSK

120V

ONE FOR THE PRINTER

# DOOR LOCK

Kiosk lock code: **4653#**

SUPPLIES

Items	Replenishment
Paper	Ink'd monitors and will ship once the stock levels are less than 20% of stock
Envelopes	
Toner	Ink'd Monitors and ships once there is 20% of toner left.

PRINTER
RESTOCK

When restocking the printer, DO NOT fill it higher than the Max lines, this will cause paper jams. See video and photos on how to properly load the printer.
Ensure the 3 Tray guides are tight around the paper for a perfect print.

Note: Tray 1 is for Storage.

Single Sided Kiosk - Please watch this video for instructions on how to restock the kiosk

MAX LINE

TRAY GUIDE 1

TRAY GUIDE 2

ENSURE THE CENTER BUMP IS UP

TRAY GUIDE 3

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PRINTER
OFFLINE

Power surges can cause the printer to go offline. Ensure the Printer is plugged into its own outlet and **NOT** the kiosk power strip.

- If the printer is not connected to the ethernet it will also present as offline. Ensure the PINK ethernet cord is plugged into the Printer and the Ethernet port box in the back of the printer.
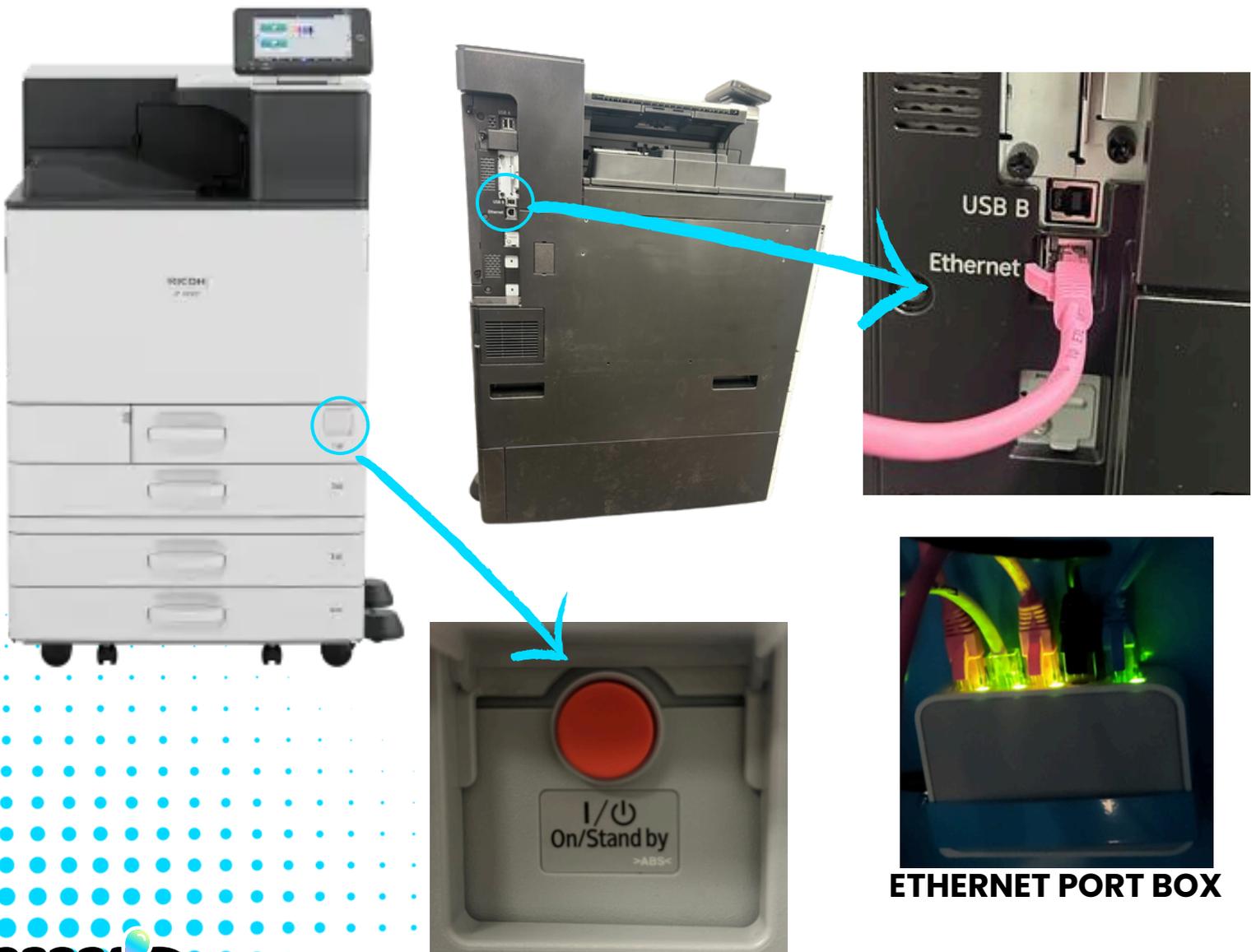
ETHERNET PORT BOX

PRINTER
TONER REFILL

Magenta	Yellow	Cyan	Black	Toner Waste
[Toner Replacement How-To.mp4](#)				[Toner Waste Replacement.mp4](#)

TONER WASTE

TONERS

STRIPE
OFFLINE

UNPLUGGED	POWERED OFF	UPDATING
Plug back in and power it back on	Hold down the power button to turn it on	Wait for the update to finish. If frozen and power down the device and then power back on.

POWER BUTTON

STRIPE
CHARGING ISSUES

Cord
Plug the USB end of the cord into a different USB port on the kiosk Screen.
If the different USB port does not work, order a replacement cord for the unit.

BATTERY

CHARGING CORD

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ROUTER
2 VS 4 GREEN LIGHTS

The first thing to check when troubleshooting a router is how many lights are green on top. If there are only 2 lights lit up, the router will not provide signal. ALL 4 lights (internet, 2.4GZ, 5G, Cellular) need to be green to have a connection. See Reset page 12 to troubleshoot. Note that when resetting or turning a router on it may take a 5-10 minutes for the lights to go green.

See photos below:

ROUTER
LAN VS WAN

The second thing to check when troubleshooting a router is to ensure the Pink ethernet cord is plugged into the **LAN NOT** the WAN. The WAN does not provide signal and if it does it is very slow.
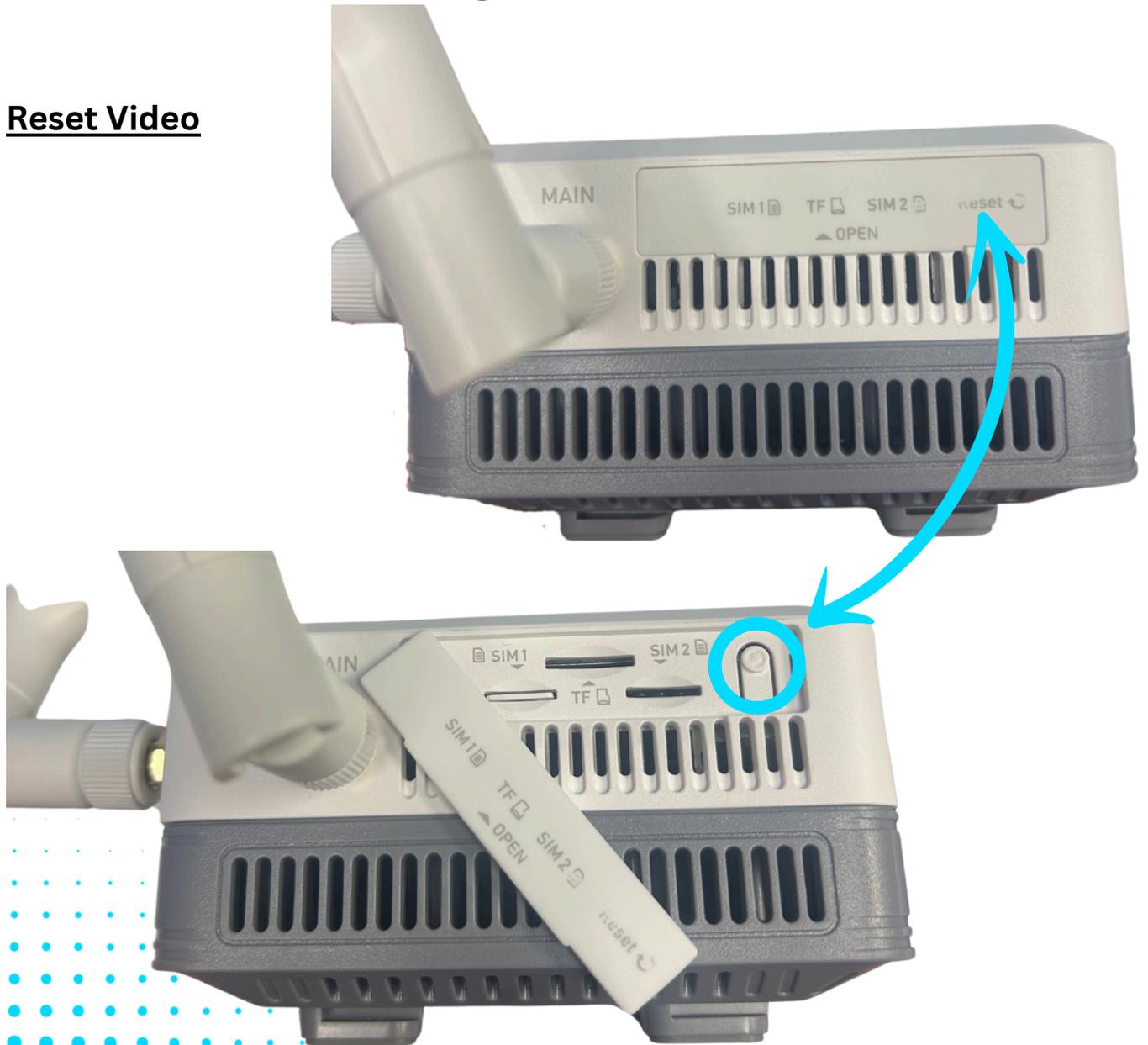
See photos below:
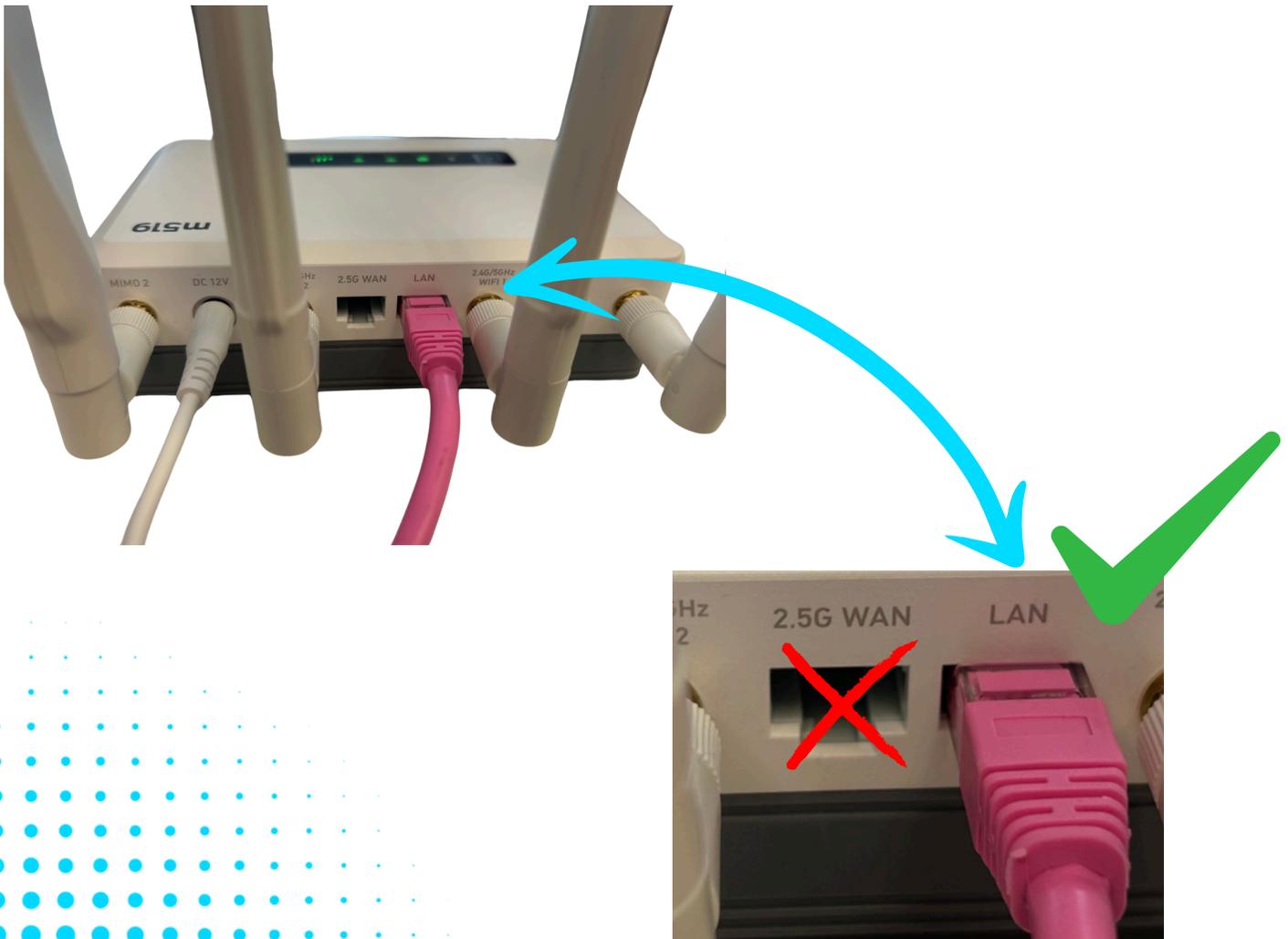
ROUTER
RESET

See Video link to view how to find the reset button on the Router: Hold the reset button down for 10 seconds and then wait for the unit to turn off and back on again.

Reset Video

SCREEN
FROZEN

Frozen on card category software: Turn the kiosk screen off and on again.
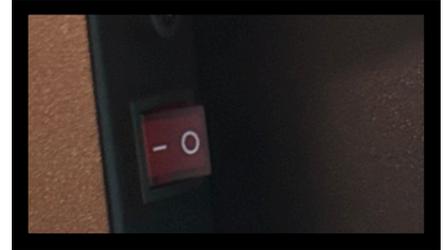- Flip the red switch on the back of the screen.
- Frozen Screen Reset

Frozen on rainbow screen or "loading cards": Reset the router.
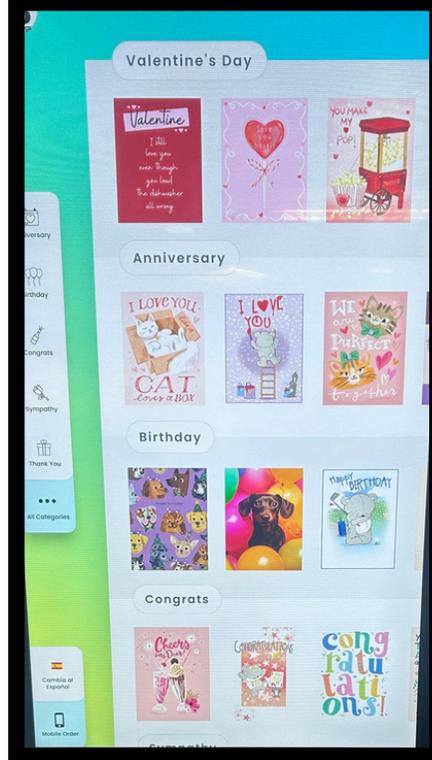- See poor internet connection page 9 for this fix

Stuck on the Dino No Internet screen: Check the router status.
- See poor internet connection page 9 for this fix

FROZEN CARD SCREEN
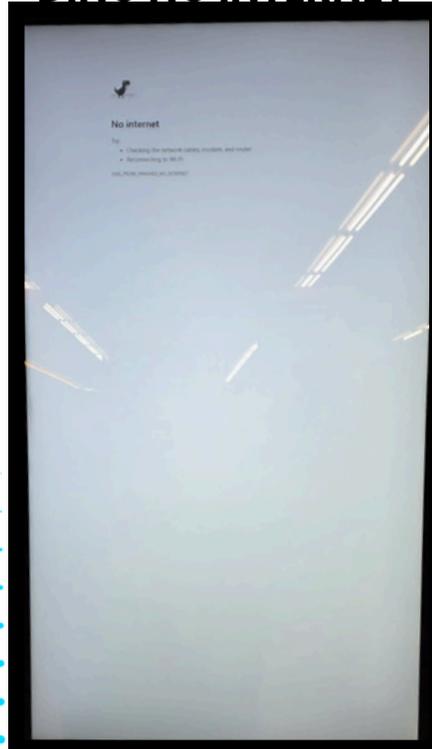

RED POWER SWITCH

RAINBOW SCREEN

DINO NO INTERNET

LOADING SCREENS

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